Appln. No. 09/219,121

## AMENDMENTS TO THE SPECIFICATION

## IN THE SPECIFICATION

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Please replace the paragraph of page 26 beginning at line 19, with the following rewritten paragraph:

In this embodiment, confirmation and cancellation of an order can be carried out by changing the hidden property of an order file. In other words, when the order confirmation operation has been carried out, the hidden property of the order file is set to hidden (i.e. visible invisible), while and the hidden setting is canceled when the order cancellation operation has been carried out or when a confirmed order is canceled automatically. When the property is set to hidden, presence of the order file is not known by the user, and once the order confirmation operation is carried out, its presence is notified to the user. In this manner, the user or the service provider can easily understand whether or not an order confirmation operation has been carried out.

On page 30, please insert a new page between lines 13 and 14.